



IIC LAKSHYA PROGRAM FEE AND REFUND POLICY

At IIC Lakshya, we strive to provide our learners with the highest quality education and support. To ensure transparency and clarity, we have outlined our Program Fee and Refund Policy as follows:

Payment Terms

- A. Learners must pay 100% of the course fees before the batch start date or within seven days of paying the admission Fee, whichever is earlier.
- B. Access to the Learning Management System (LMS) will be granted only after the invoice amount is realized for wire transfer or NEFT payments.

Refund Policy

If a learner requests a refund before the batch start date, an Administration Fee of 1000 AED will be deducted, and the balance will be refunded.

Refund requests raised after the class start date shall not be entertained under any circumstances.

Loan or EMI Customers

Loans are facilitated between financial partners and customers, and IIC Lakshya shall not be liable for any disputes arising between them.

In case of non-payment of installment amounts to the financial partner, IIC Lakshya reserves the right to temporarily suspend the learner's subscription until payment confirmation is received from the financial partner.

Documentation

Learners are required to preserve the receipt of payment and produce it upon demand.

Non-Refundable/Transferable Fees

Course fees are non-refundable and non-transferable under any circumstances.

Terms and Conditions

By signing this document, the student agrees to the following terms and conditions regarding the use of Lakshya's online learning platform and associated services:

1. Geographical Access Restriction:

The Learning Management System (LMS) access is strictly restricted to use within the country of registration at the time of admission. Any attempt to access or use the LMS from outside the registered country may result in suspension or termination of services.

2. Non-transferability of Access:

The LMS login credentials and access rights are exclusively for the admitted student. Sharing login credentials or LMS content with any other individual is strictly prohibited and will lead to immediate termination of access and associated services without refund.

3. Protection of Institutional Content:

All academic content including but not limited to live classes, class recordings, study materials, notes shared via LMS or any other medium, and any other proprietary content remains the intellectual property of the Indian Institute of IIC Lakshya.

Redistribution, reproduction, or sharing of any such content with third parties in any format (digital or physical) is a breach of policy and will lead to service suspension and potential legal action.

4. Community and Contact Information Policy:

As part of your academic journey, you may be included in Lakshya's student community groups for collaborative and academic engagement.

Any collection, storage, or misuse of personal contact details of fellow students or faculty members for unsolicited communication, marketing, or any other purpose is strictly forbidden and may invite legal action.

5. Grievance Redressal Protocol:

In the event of dissatisfaction with services, students are required to use Lakshya's official support channels to register complaints or feedback.

Engaging in parallel discussions about service grievances with fellow students or in public forums is considered a violation of this agreement and may result in disciplinary action.

Acceptance of Terms

By availing our services, learners agree to comply with the terms and conditions outlined in this policy.

Policy Amendments

IIC Lakshya reserves the right to modify, amend, or replace this Policy at any time without prior notice.

For any inquiries or concerns regarding this policy, please contact our customer support team at support.uae@iiclakshya.com

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